

Government of Rajasthan Office of the Commissioner of Industries & Secretary, Corporate Social Responsibility (CSR) Udyog Bhawan, Tilak Marg, Jaipur-302 005

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CIRCULAR

The State has taken several measures in its endeavour to create an investor friendly environment. The focus has not only been on regulating its processes and reducing procedural requirements, but also facilitating accelerated and time bound grant for various licenses, permissions and approvals.

In our commitment to continue to enhance Ease of Doing Business in the State, the State Government is introducing the following provisions:

- 1. Mandating that all queries/clarifications of Departments related to investor's application be sought only once from the applicant and within 7 days of receiving the application
- 2. Sending out automated SMS/ emails notification from Single Window Clearance System twice every week to respective Head of Departments (HoDs) and Nodal officers with status information on the applications when clearances are likely to breach 70% prescribed timelines. The status shall include time-out cases as well

In this regard, it is hereby directed that:

- 1. The reviewing/approving officers of all Departments should raise query/clarification on the applications submitted by applicants only once and within 7 days of submission of the application. No query/clarification may be sought after 7 days.
- 2. Heads of Departments (HoDs) and Nodal officers must take necessary action to ensure timely disposal of applications on the basis of the status information received on SMS/Email received from Single Window Clearance System.

All departments are requested to ensure that the above two directions are brought into actual implementation within a week's time, under intimation to Industries department.

(Ashok Jain) Chief Secretary

Copy to:

1. All ACS / Pr. Secretary / Secretary of the concerned Departments for necessary action

(Kunji Lal Meena) Commissioner Industries